

## On-Demand Recovery

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Led by	Course Mode	Duration	Skill Level
<b>Instructor Led Training (ILT)</b>	<b>Classroom &amp; Virtual Lab activities Including quizzes and tests</b>	<b>*2 days</b>	<b>Novice</b>
<b>Student-Led Training (SLT)</b>	<b>Computer Based &amp; Lab activities Including quizzes and tests</b>	<b>up to 5 days</b>	<b>Novice</b>

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### Who is this Training For?

The primary audience for this training includes Teams Administrators, Microsoft 365 Administrators and Azure Active Directory Administrators.

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### Course Description:

The Quest On-Demand Recovery (ODR) training course equips students with essential knowledge on backup and recovery with hybrid connections to RMAD. To be successful in this training course, students should have a working knowledge of Office 365 and Basic RMAD. During the interactive lab exercises, students will get to perform activities such as setup and configuration of ODR. This will include setting configuring backups, recovery of a user accounts

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### Prerequisites

This is an advanced course. It is critical that candidates have knowledge/skills in the following areas:

- Office 365 concepts and configurations
- Microsoft SQL Server
- Windows PowerShell knowledge
- Application configuration experience
- Managing Active Directory
- GPO's
- Managing Exchange
- Operating Windows Servers in an enterprise environment

## Course Schedule

### Day 1

#### Standard Recovery

- Attach Tenant
- Setup Auditing
- Restoring Cloud Accounts
- Setup Hybrid

## Course Structure

This course will be delivered entirely online via WebEx and VMWare with hands-on labs, how-to videos, lecture material, quizzes, and a final exam. Students will login on a personal computer using the invitation sent via their registered Quest email account. Upon successful completion of the course and final exam, the Partner's student will receive their certification as each student has an email associated with their Quest online account.

## Participation Requirements

- Desktop computer/laptop
  - Mac – OS 10.7 or newer
  - PC – Windows 10 or newer
- Internet Connection
  - Broadband/high speed internet (1.5 mbps minimum/3mbps preferred)
  - A supported web browser (Internet Explorer, Firefox, or Safari)
- Access to WebEx

## Course Policies

A key to success is participating in all online labs prior to taking any of the tests/quizzes. This participation is tracked via a course moderator and will be recorded for reference.

## **Support**

All tests for this course will be submitted electronically via WebEx or email (unless otherwise instructed.) Assignments must be submitted by the given deadline. Students must request permission for a modified deadline from the instructor *prior to the deadline*.

If a student is having technical issues with the course, they can reach out directly to the instructor for assistance. If a student taking a Student-Led Training (SLT) is having technical issues, they can always reach out to our SLT on-call help desk.

## **Commitment to Integrity**

Students of this course are expected to maintain high degrees of professionalism, a commitment to active learning, and actively participate in this course.